

# Allworx® Family of Products



## Award-winning phone systems for small and medium businesses

Whether your business has 10 employees at a single site or 100 employees at multiple sites, traditional phones lines, VoIP lines, T1 or T1/PRI, Allworx has a solution designed with your business in mind.

# 1

### Phone Systems

- Full PBX & Key System
- Presence Management
- Multi-site Integration
- Unified Messaging
- Voice Over Internet

# 2

### IP Phones

- Customizable Features
- High-Fidelity Voice
- Powerful Conferencing
- Connect Anywhere
- Built to Last

# 3

### Software Features

- Call Assistant™
- Call Queuing™
- Conference Center™
- Internet Call Access™
- Dual Language Pack

## Our commitment

Allworx delivers on the promise of VoIP telephony for small and medium businesses by overcoming the daunting price and functionality obstacles of other suppliers.

Up to now, competitive product offerings have not made VoIP systems a realistic option for many small businesses — they're too expensive, they lack the full features of traditional systems and they're too complex to install and use.

Allworx has changed all that — with total communication solutions that break all the industry rules on price, functionality and ease-of-use.

The Allworx product family eliminates the compromises that businesses have had to make when transitioning to VoIP technology — offering all of VoIP's benefits, without losing any of the traditional phone features you enjoy.

**There's no compromising for our customers!**



## How is Allworx different?

Allworx has focused on the small business from the beginning. That's why our differences count in ways that are most important to you:

### More savings for you

Allworx provides the absolute lowest installed cost of any fully-featured VoIP system and PC network, while delivering significant monthly savings for on-going communication costs.

### Move at your own pace

New technology can be daunting. That's why Allworx gives you the largest set of traditional telephone capabilities of any VoIP solution in its class! Now you can simultaneously use both analog and VoIP phone connections as you control the pace of your transition to new technology. When you are ready to take advantage of VoIP, you can do so seamlessly without disrupting your business operations.

### No compromising on features

The Allworx system is the only analog, VoIP and PC network solution with a complete set of features designed exclusively for the small business. Movement to this system can be accomplished with absolutely no disruption to your business. You get all the features you have ... plus more.

### It's got to be easy

Whether you are installing a single site or linking multiple offices and remote users, no other system comes close to the simplicity and speed of an Allworx installation. And the simplicity doesn't end there. Our intuitive interface makes the Allworx system the easiest system to use and administer.

# Allworx — The SMB market leader of voice and data solutions for today and tomorrow!

Allworx is the only solution that combines the features, reliability and price point of traditional systems with the benefits of VoIP. Join the thousands of SMBs that have already made the transition smoothly and risk-free to VoIP with Allworx.



## Allworx 6x

- ▶ Designed for companies of up to 60 employees per site
- ▶ Works with traditional CO and VoIP lines

## Allworx 24x

- ▶ Designed for companies of up to 150 employees per site
- ▶ Works with traditional CO and VoIP lines
- ▶ Fully integrated T1/PRI

## Allworx Px 6/2 Expander

- ▶ Plug-and-play solution that allows businesses to connect extra traditional phone, fax and alarm lines to their Allworx System
- ▶ Provides six FXO ports and two FXS ports per Px Expander unit
- ▶ Up to three Px 6/2 Expander units can be connected per Allworx system

## Allworx 9224

- ▶ Sophisticated, flexible top-of-the-line phone — perfect for employees who make or receive a high volume of calls
- ▶ 24 programmable function keys
- ▶ Ideal remote phone — take the phone wherever you go and the settings stay the same
- ▶ Huge and easy-to-read 192 x 64 graphical backlit display

## Allworx Tx 92/24 Expander

- ▶ Simple plug-and-play configuration with automatic detection by the 9224
- ▶ Connect up to three Expanders for an additional 24, 48, or 72 programmable function keys
- ▶ Powered directly from the 9224 phone, no additional power sources are necessary

## Allworx 9212

- ▶ Sophisticated, flexible top-of-the-line phone — perfect for employees who make or receive a high volume of calls
- ▶ 12 programmable function keys
- ▶ Supports multiple telephone lines
- ▶ Includes a High-Fidelity Voice Handset, hands-free speakerphone, built-in headset connectivity and an integrated Ethernet Switch

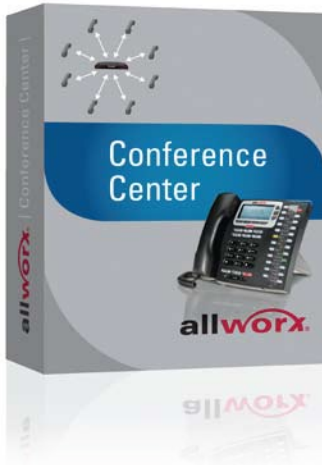
## Allworx 9202

- ▶ Includes a High-Fidelity Voice Handset and integrated Ethernet Switch
- ▶ Two programmable function keys
- ▶ Sleek, compact design that is easy to use — just plug it in and start saving

*"The cost savings have been tremendous! Allworx is saving us hundreds of dollars every month"*

*Steve Haines, President. Texas Real Estate Magazine*





## Allworx Conference Center™

- ▶ Full administrative view of users and conferences
- ▶ Set up conference calls 24/7
- ▶ Secure conferencing — ID and Password protection
- ▶ Centralized scheduling and moderation of calls
- ▶ Easy-to-use graphic user interface
- ▶ Quick and easy installation
- ▶ Seamless integration with Allworx systems and phones
- ▶ Ability to create recurring conference calls



## Allworx Call Assistant™

- ▶ PC-based attendant console
- ▶ Easy-to-use graphical user interface
- ▶ Seamless integration with any Allworx phone
- ▶ "Drag-and-drop" capability
- ▶ Displays incoming calls, outside lines, phone status for all users ... plus more
- ▶ Record calls with the click of a button
- ▶ Call History Tab displays outgoing and incoming calls and allows one-click redial

## Feature comparison

Feature	9224	9212	9202
<b>Adjustable stand</b> — wall mount	•	•	• <sup>†</sup>
<b>Backlit screen</b>	•		
<b>Call history/Missed calls</b>	•	•	•
<b>Caller ID</b>	•	•	•
<b>Call waiting</b> — displays caller information on LCD	•	•	•
<b>Check messages button</b>	•	•	•
<b>Conference call button</b> — up to three callers	•	•	•
<b>Distinctive ring types</b> — distinguishes different types of calls	•	•	•
<b>Do Not Disturb button</b> — eliminates interruptions	•	•	•
<b>High-Fidelity Voice Handset</b>	•	•	•
<b>Hold button</b>	•	•	•
<b>Info button</b> — accesses on-screen help	•	•	
<b>Intercom button</b> — connects to other extensions	•	•	•
<b>Maximum number of call appearances per phone</b>	24	12	2
<b>Multiple voicemail indicators</b>	•	•	
<b>Mute button</b>	•	•	•
<b>One Touch Day &amp; Night Mode</b>	•	•	
<b>Power over Ethernet</b>	•	•	
<b>Programmable Function Keys</b>	24	12	2
<b>Redial</b>	•	•	•
<b>Release button</b> — relinquishes line without hanging up	•	•	•
<b>RJ-11 headset port</b>	•	•	
<b>Speakerphone</b> — Full-duplex	•	•	
<b>Speakerphone button</b> — activates microphone and speaker	•	•	
<b>TAPI support</b> — integrates phone and computer <sup>3</sup>	•	•	•
<b>Transfer call button</b>	•	•	•
<b>Visual ring indicator</b>	•	•	

<sup>†</sup> 9202 is wall mountable but does not have an adjustable stand.



## Allworx Call Queuing™

- ▶ Designed for distributing incoming calls
- ▶ Up to ten simultaneous queues with 16 callers for the Allworx 6x and 32 callers for the Allworx 24x in all queues
- ▶ Remote users can answer queues
- ▶ Continuous status reports online; export call detail reports easily to common spreadsheet programs
- ▶ Call Queues Reports provides the number of calls received into queues, retrieved from queues, abandoned while in queue, hang-ups while in queue and transferred out of queues for each queue

# Allworx Systems — the only right choice

The Allworx system is a state-of-the-art communications system that integrates three essential business operations into one simple system — a feature-rich phone system, advanced IP phones and powerful software features that can substantially improve your company’s productivity while saving you on-going monthly costs. The standard T1/PRI capability of the 24x provides more cost savings and reliability than any other competitor in the industry — and then some.

## Feature comparison

Feature	Allworx 6x	Allworx 24x
<b>PHONE SYSTEM</b>		
<b>Number of Users</b>	30 (up to 60 with Feature Key) <sup>3</sup>	24 (up to 150 with Feature Key) <sup>2,3</sup>
<b>Central Office lines</b>	6 FX0 ports <sup>1</sup>	1 PRI, 3 FX0 ports <sup>1</sup>
<b>T1/PRI</b>	Third-party option	Integrated PRI support
<b>Extensions</b>	60 (up to 120 with Feature Key) <sup>3</sup>	48 (up to 300 with Feature Key) <sup>3</sup>
<b>Analog phones</b>	2 FXS ports <sup>1</sup>	5 FXS ports <sup>1</sup>
<b>PBX and Key System</b>	Supported	Supported
<b>VoIP</b>	SIP 2.0	SIP 2.0
<b>Multi-site</b>	100 sites	100 sites
<b>Voicemail</b>	8-port voicemail	16-port voicemail
<b>Customized call routing</b>	Supported (mix of traditional /ITSP)	Supported (mix of traditional /ITSP)
<b>Remote users</b>	Supported with Allworx phones	Supported with Allworx phones
<b>Presence management</b>	7 settings per user	7 settings per user
<b>Auto attendants</b>	9 unique Auto Attendants	9 unique Auto Attendants
<b>Conference calling</b>	One (1) 8-seat conference bridge; 3-way conference for each Allworx phone	Four (4) 8-seat conference bridges; 3-way conference for each Allworx phone
<b>Door relay</b>	Included	Included
<b>Paging zones</b>	10 customizable paging zones	10 customizable paging zones
<b>TAPI compliant<sup>3</sup></b>	All Allworx phones	All Allworx phones
<b>NETWORK</b>		
<b>Storage</b>	512 MB Compact Flash External USB hard drive <sup>3</sup>	40GB internal hard drive Mirrored drive <sup>3</sup>
<b>WAN/Internet access</b>	5 modes: LAN host, Router, NAT/Firewall, NAT/Firewall with DMZ, NAT/Firewall with Stealth DMZ	5 modes: LAN host, Router, NAT/Firewall, NAT/Firewall with DMZ, NAT/Firewall with Stealth DMZ
<b>Firewall SPI security</b>	Stateful Packet Inspection	Stateful Packet Inspection
<b>Spam blocker</b>	Customize third-party spam blacklists (i.e. Spamhaus.org)	Customize third-party spam blacklists (i.e. Spamhaus.org)
<b>Email SMTP server</b>	Supported w/optional external USB hard drive	Standard
<b>Email POP3 server</b>	Supported	Supported
<b>Email IMAP4 server</b>	Standard	Standard
<b>Unified messaging</b>	Standard	Standard
<b>Network integration</b>	1-port LAN connection	1-port LAN connection
<b>Automatic backup</b>	Supported with OfficeSafe™	Supported with OfficeSafe™
<b>Port forwarding</b>	Supported	Supported
<b>Website hosting</b>	Internet / Intranet Sites	Internet / Intranet Sites
<b>T1 data connection</b>	Third-party	2 integrated T1 lines
<b>T1-CAS Support</b>	Not supported	Supported
<b>Network install tools</b>	DHCP Server Discovery, Trace Route	DHCP Server Discovery, Trace Route
<b>SOFTWARE FEATURES<sup>3</sup></b>		
<b>Call Queuing</b>	10 queues; 16 total calls in all queues	10 queues; 32 total calls in all queues
<b>Call Assistant</b>	Supported	Supported
<b>Conference Center</b>	Supported	Supported
<b>Internet Call Access</b>	Supported	Supported
<b>Dual Language Pack</b>	English and Castilian Spanish	English and Castilian Spanish

1) Expandable via Allworx Px 6/2 Expander. 2) Expandable to 48, 100 & 150 via Feature Keys. 3) Sold as an option.

Call us at 1-866-ALLWORX and we'll help you select the right product and Authorized Allworx Dealer.

